



DEPARTMENT OF CORRECTION AND REHABILITATION

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Draft --PRRS Quarterly Chief's Report -- DRAFT
April 28, 2011 to November 17, 2011

Highlights

- 1. PRRS Organizational/Senior Management Changes:** The two Deputy Chiefs for PRRS retired since the April CAC meeting. James Shannon, former PRRS Deputy Chief of Security and Facility retired on June 30, 2011 after 36 years of service to the county. Patricia Braun, former PRRS Deputy Chief of Program and Services retired on November 1, 2011 after 24 years of service to the county. Both served with distinction and commitment to staff and residents, and played large roles in shaping PRRS. On November 7, Ben Stevenson was selected as the new Deputy Chief of Security and Facility, and is a 16-year veteran of DOCR including service as a correctional officer in detention services, a Resident Supervisor at PRRS, and several positions with the Department's Pre-Trial Services Division. The recruitment process for the Deputy Chief of Program and Services position will begin in the next several weeks, and Tina Michaels, Assessment and Quality Services Manager (AQSM), is serving in an Acting Capacity. To fill Tina's position temporarily, Reentry Assessment Specialist Kendra Jochum is serving as the Acting AQSM. Finally, on 11/1/11, PRRS was re-organized on the programmatic sides to provide greater support and consistency to case management and work release services, and the AQSM position was changed to Reentry Services Manager. This manager now oversees directly PRRS's 10 case managers and three work release coordinators.
- 2. Workplace Digital Skills Training:** PRRS now offers computer training to all residents entering the program through a collaborative partnership with Montgomery College and the Workforce Solutions Group and funded by the federal Second Chance Act of 2007. Since June, over 225 residents have received basic training to use computers to assist with their search for employment. In October, a second Tier of instruction began which offers more advanced training in Microsoft Office Suite applications. Further, Tier 3 testing provides industry certified credentials for individuals with advanced computer aptitude, and since September, five individuals have completed this course at Montgomery College. On October 24, the County Executive, the Montgomery College President, the Workforce Solutions Group Board Chair, and the DOCR Director participated in a kick-off event at the Pre-Release Center.
- 3. Case Manager Tyrone Alexander, Departmental Employee of the Year:** Case Manager and now Acting Reentry Assessment Specialist Tyrone Alexander was selected at the Montgomery County Department of Correction and Rehabilitation employee of the year for 2010. He was recognized for his outstanding services to clients, and his leadership among line staff in ensuring that clients remain fully accountable on the program.

Program Developments

1. **RS III:** PRRS in collaboration with MCGEO is seeking to create a working supervisor position as part of the Resident Supervisor classification. The RS III position would supervise shifts to ensure all duties were performed, and would take the lead in emergencies and staffing issues.
2. **CS Classification Study:** PRRS in collaboration with MCGEO is actively supporting a reclassification study of the Case Manager position to reflect the greater authority and decision-making requirements of the position since the abolition of Unit Management in FY'11.
3. **FBOP Annual Monitoring Visit:** The Federal Bureau of Prisons' conducted a thorough monitoring visit on July 11-12 and found no deficiencies in any operational areas and was complimentary of PRRS.
4. **Victims Advisory Board:** PRRS staff have begun attending as non-voting participants of this citizen board that focuses on victim rights. The board will have its January meeting at PRC.
5. **Winning Fathers Program:** This program, provided by the County's HHS Child Welfare Services closed out a five-year grant exceeding all of its enrollment targets. Overall, the program served over a 100 PRC residents and provided three different programs called Healthy Relationships, Parenting, and Economic stability.
6. **Welcome Home Reentry Program (WHP):** In July, Elizabeth Laird joined Welcome Home as its coordinator replacing Melissa George who re-located to Alaska. Currently, the program has 35 active mentors that meet with 40 current and former PRRS residents. Collectively, they spend more than 90 hours a month with their mentees. Since July, the program has provided two 2 Mentee Support Groups, 1 mentor support group (at which they learned about gang issues from Case Manager Doug Ingram who is an expert in this area). Additionally, the program provided 47 Goodwill vouchers since June and 212 residents have received direct assistance from the program such as through hygiene products, resume support, and metro cards.
7. **Probation Orientation:** Beginning 10/21/11, Parole and Probation Agent Sherrie Crowe began providing a seminar entitled "keys to success on community supervision" to all new residents on Fridays at 9am. This seminar will provide information for residents related to parole and probation.

Personnel

1. Two correctional officers from detention services-- Katrina Hood and Alan Mitchell – provided critical staffing assistance to PRRS during a time that the program had multiple vacancies. Each officer served 60 days at the front desk assignment, and helped with building control
2. **Arrivals**
 - Mr. David Luu and Ms. Summer Norris joined PRRS as Resident Supervisors on 9/11/11 after serving as interns for over a year.
 - Mr. Reggie Blankson was selected as a Reentry Assessment Specialist beginning September 6. He has been with DOCR for 11 years and started with PRRS before that as an intern. Most recently, he was with the Pre-Trial Service Division

- Fritz Jadotte was selected as a Case Manager. He was working as a Behavioral Health Associate Counselor for the County's HHS Department, and is a certified Addictions Counselor in Maryland.
- Loretta Gilmore is serving as a temporary administrative support person at the front desk until PRRS can fill the vacant PAA positions.

3. Departures

- Scott Gunnison retirement June 30 after 26 years as a screener and assessment specialist with PRRS. He began his career in corrections as a probation officer and was assigned to the Pre-Release Center before he actually joined the Department.
- Dr. Gus Weiland has served as part-time psychiatrist and will complete his service to PRRS on November 22.

4. Professional Development

- Don Meyers was selected and is serving as an Acting Work Release Coordinator while a colleague is out on medical leave;
- Ivan Downing earned his MBA from the University of Phoenix this summer.
- Kendra Jochum earned her LCSW-C (Licensed Clinical Social Worker) on 9/13/11.
- Resident Supervisor Danilo Chamorro graduated from the State Correctional Academy on June 17.
- Resident Supervisor Forrest Pettigrew and Case Manager Clara Cantave graduated from the State Correctional Academy on November 14.
- Work Release Coordinator Joyce Reimherr has completed her training at the academy, and will graduate in several weeks. Additionally, Joyce was selected for the the Offender Employment Retention Specialist Training, sponsored by the National Institute of Corrections (NIC). This training will take place in July in Colorado.

Facility

- 1. Safety Inspection:** Risk Management, at the behest of Accreditation Officer RS Karla Rhodes, conducted a thorough safety and hygiene inspection of all aspects of the Pre-Release Center, and their report will assist the Division prepare for its triennial accreditation scheduled in February.
- 2. Rodent Abatement:** PRRS is working closely with the health department to ensure that the County's pest contractor properly addresses an issue of rodents on PRC grounds. Through abatement efforts and improved practices at PRRS, rodent activity has been reduced considerably.
- 3. PRRS Kitchen Renovation:** Due to the County's fiscal situation, the plans to renovate the kitchen are currently under review to determine if the project could be delayed or eliminated. The Department has voiced its clear desire to proceed with the renovation.

Population Served

| Count | Apr | May | Jun | Jul | Aug | Sep | Oct |
|--|-----|-----|-----|-----|-----|-----|-----|
| PRRS End of Month Count (Includes PRC +HC) | 166 | 168 | 150 | 138 | 155 | 138 | 136 |
| Home Confinement | 16 | 17 | 14 | 17 | 13 | 14 | 6 |

Escapes: Six escapes to report in Calendar Year 2011. All individuals back in custody; four successfully prosecuted and two awaiting trial.

Visits/Events/Meetings

1. 11/17/11: Asbury Methodist Village talk (Presentation at continuing education center)
2. 11/17/11: HHS Child Welfare (Presentation about PRRS at their location)
3. 11/16/11: American University
4. 11/15/11: Singapore Delegation
5. 10/27/11: Staff Attendance at a Victims Advisory Board Meeting
6. 10/27/11: Chevy Chase Presbyterian Church (Presentation at church about PRRS)
7. 10/14/11: WRC Sylvia Hernandez and Division Chief Stefan LoBuglio visited Anne Arundel's Work Release Program.
8. 10/3/11: American University
9. 9/15/11: Russian Delegation
10. 9/13/11: Grand Jury visit
11. 9/7/11: Keith Wallington, Justice Policy Institute
12. 7/22/11: Urban Institute
13. 7/21/11: Chinese Delegation
14. 7/15/11: Saudi Arabia Delegation
15. 6/21/11: Chinese Delegation
16. 4/28/11: ACLU
17. 4/19/11: Gallaudet University